

Oxford University Press

Accessibility Conformance Report WCAG Edition

(Based on VPAT[®] Version 2.5)

Name of Product/Version: Oxford Reference Online - 2024 (<https://www.oxfordreference.com>)

Report Date: April 2024

Product Description: Oxford Reference is the premier online reference product, spanning 25 different subject areas, bringing together 2 million digitized entries across Oxford University Press's Dictionaries, Companions, and Encyclopedias. As you browse through Oxford Reference, you may find results that range from short-entry, general reference to more in-depth articles on specialized subjects.

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Notes:

Web conformance for this report is generated by evaluating the Oxford Reference website and the following group of pages in it.

- Homepage
- Subject
- Search
- Reference Type

- About
- Subscriber Services
- Help and information
- Accessibility

Evaluation Methods Used:

Oxford Reference has been evaluated for the Academic division of Oxford University Press for accessibility of its text and features. The evaluation conducted in accordance with WCAG 2.1 Success Criteria for Level A and Level AA conformance, and the accessibility standards established in Section 508 of the United States Rehabilitation Act.

A team of experienced accessibility checkers has assessed the application and its related material according to following steps:

- Overall technical analysis of the application against the Success Criteria for users with visual impairments, hearing impairments, motor disabilities and Cognitive impairments.
- Manual evaluation of the Oxford Reference website pages using assistive software (NVDA), and assessment tools (CCA, Text spacing), and keyboard-only approaches to identify issues that would affect deaf and hearing-impaired users, blind and visually impaired users, and users with mobility impairments.

- For assistive software assessment, actions are performed using a screen reader, keeping the application as an active page, and navigating using the keyboard.
- For keyboard-only assessment, actions are performed by keyboard keystrokes without the use of a mouse.
- Analysis of color contrast between text and the background color using “Colour Contrast Analyser” Tool.
- Evaluation of text content scaling, in which a screen magnifier and browser plugins are used to assess the legibility of content when the text is enlarged/zoomed while using browser and application features.

Assessment has been conducted on the following platforms:

Device	OS Version	Browser	Screen Reader	Tools
PC Desktop	Windows 11	Chrome	NVDA	CCA, Text Spacing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: Partially Supports	Incorrect alt is defined for Oxford University Press on Subscribe page.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: Not Applicable	There is no audio only and video content within this application
1.2.2 Captions (Prerecorded) (Level A)	Web: Not Applicable	No video content is available within the application.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: Not Applicable	Since no audio and video content is available within the application.
1.3.1 Info and Relationships (Level A)	Web: Partially Supports	<p>Most of the information, structure, and relationships can be programmatically determined.</p> <ul style="list-style-type: none"> • Landmark is not defined on Search page. • Empty heading is defined on Subscribe page. • Landmark is not defined on Forgotten your password page. • Landmark is not defined on How to Subscribe page. • Landmark is not defined on Create personal profile page. • Heading level one is not defined on Create a personal profile page. • Landmark is not defined on Password Recovery page. • Incorrect heading structure is defined on Password Recovery page. • Error text is not displaying in red color on Password Recovery page. • Screen reader announces blank on Personal profile sign in page. • H1 tag is not available on Personal profile sign in page. • Landmark is not defined on Personal profile sign in page. • Semantic heading structure is not defined on Oxford

Criteria	Conformance Level	Remarks and Explanations
		Reference Homepage. <ul style="list-style-type: none"> Landmark is not defined on Oxford Reference Homepage. Landmarks are not defined in the About page.
1.3.2 Meaningful Sequence (Level A)	Web: Supports	
1.3.3 Sensory Characteristics (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> Tooltip is not defined for share icon on Subscribe page. Tooltip is not defined for close icon on share link modal dialog. Tooltip is not defined for email icon on Oxford Reference Homepage.
1.4.1 Use of Color (Level A)	Web: Partially Supports	Color is only used as a decorative or supplemental attribute of user interface elements. Textual representation is always used as the primary mechanism for conveying information. <ul style="list-style-type: none"> Link between the text is only differentiated using color in About page. Link between the text is only differentiated using color in Subscriber Services page. Link text appears as normal text on Homepage. Link between the text is only differentiated using color in Accessibility page.
1.4.2 Audio Control (Level A)	Web: Not Applicable	There is no audio that plays automatically.
2.1.1 Keyboard (Level A)	Web: Partially Supports	Oxford Reference supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections). Exceptions:

Criteria	Conformance Level	Remarks and Explanations
		<p>Some elements are not accessible and operable through the keyboard and few buttons not activated using space key in most of the pages.</p> <ul style="list-style-type: none"> • Share modal dialog is not getting closed by using ESC key on Subscribe page. • Tooltip is not visible for search icon on Homepage.
2.1.2 No Keyboard Trap (Level A)	Web: Supports	
2.1.4 Character Key Shortcuts (Level A)	Web: Not Applicable	No custom keyboard shortcuts are used.
2.2.1 Timing Adjustable (Level A)	Web: Not Applicable	There are no time limits set on content.
2.2.2 Pause, Stop, Hide (Level A)	Web: Not Applicable	There is no moving, blinking, scrolling, or auto-updating information that starts automatically.
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Not Applicable	Application does not contain anything that flashes more than three times in any one second period.
2.4.1 Bypass Blocks (Level A)	Web: Partially Supports	Jump to main link is not visible to the user in About page
2.4.2 Page Titled (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> • Page title is not properly defined on the Homepage. • Screen reader is announcing the name of the element twice in About page.
2.4.3 Focus Order (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> • Keyboard focus doesn't appear on close control of Sign up for email updates modal dialog. • Keyboard focus remains on share icon of Search page. • Keyboard focus is getting lost on Subscribe page. • Keyboard focus is getting lost on Forgotten your password? page. • Keyboard focus is getting lost on How to Subscribe page. • Keyboard focus doesn't move to first interactive element on Personal profile sign in page. • Keyboard focus doesn't move to sign in control on Create a personal profile page. • Keyboard focus remains on Sign in control of Sign in with your library card.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Keyboard focus doesn't move to error field on Oxford Reference Homepage.
2.4.4 Link Purpose (In Context) (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> Show more link is not descriptive enough on Search page. General enquiries form link is not descriptive on Subscribe page. Register for your trial link is not descriptive on Subscribe page. Change your password link is not descriptive on Forgotten your password? page. Read more link is not descriptive enough on Homepage. Find out more control is not descriptive enough on Homepage. More link is not descriptive for each book in Subject archeology page.
2.5.1 Pointer Gestures (Level A)	Web: Not Applicable	No multipoint or path-based gestures are used.
2.5.2 Pointer Cancellation (Level A)	Web: Not Applicable	Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion.
2.5.3 Label in Name (Level A)	Web: Supports	
2.5.4 Motion Actuation (Level A)	Web: Not Applicable	Motion Actuation functionality is not applicable for this application.
3.1.1 Language of Page (Level A)	Web: Supports	
3.2.1 On Focus (Level A)	Web: Supports	
3.2.2 On Input (Level A)	Web: Supports	
3.3.1 Error Identification (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> Screen reader doesn't announce page level error on Personal profile sign in Page. Screen reader doesn't announce page level error on Password Recovery page. Screen reader doesn't announce form field error on Personal profile sign in page.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> Label is not associated with its combo box control on Search page. Label is not associated with its edit field on Search page. Screen reader announces star * for form field on Create a personal profile page.
4.1.1 Parsing (Level A)	Web: Supports	
4.1.2 Name, Role, Value (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> Social network links are not descriptive enough on Subscribe page. Submit button is not descriptive enough on Search page. Two different role is defined for Add row control on Search page. Jump to content link is not descriptive enough on Homepage.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Not Applicable	Oxford Reference does not include live video and audio content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Not Applicable	Oxford Reference does not have any audio content.
1.3.4 Orientation (Level AA)	Web: Not Applicable	It's not only applicable for windows device.
1.3.5 Identify Input Purpose (Level AA)	Web: Partially Supports	Form field doesn't have valid auto complete attribute on Oxford Reference Homepage.
1.4.3 Contrast (Minimum) (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> Sign Up button has insufficient color contrast ratio on modal dialog. Cancel button has insufficient color contrast ratio of 3.9:1 on modal dialog. Elements have insufficient color contrast ratio on Subscribe page. Element has insufficient color contrast ratio on

Criteria	Conformance Level	Remarks and Explanations
		<p>Forgotten your password? page.</p> <ul style="list-style-type: none"> • Elements have insufficient color contrast ratio on How to Subscribe page. • Element has insufficient color contrast ratio of 3.7:1 on How to Subscribe page. • Element has insufficient color contrast of 4.39 on Create a personal profile page. • Textbox field has insufficient color contrast ratio on Personal Profile Sign in page. • Submit button has insufficient color contrast ratio on Personal profile sign in page. • Elements have insufficient contrast ratio of 4.1:1 on Oxford Reference Homepage. • Sign in element has insufficient contrast ratio on Oxford Reference Homepage. • Visual text has insufficient contrast ratio on Homepage. • Read more link has insufficient contrast ratio on Oxford Reference Homepage. • Element has insufficient color contrast ratio of 2.96 on Oxford Reference Homepage.
1.4.4 Resize text (Level AA)	Web: Supports	
1.4.5 Images of Text (Level AA)	Web: Not Applicable	
1.4.10 Reflow (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> • Elements are not appearing properly after zooming up to 400% on Create a Personal profile page. • Control is not visible after zooming up to 400% on Search page. • Horizontal scrollbar appears on the page after zooming to 400% in About page.
1.4.11 Non-text Contrast (Level AA)	Web: Partially support	<ul style="list-style-type: none"> • Border has insufficient color contrast ratio on Create a personal profile page. • Border has insufficient color contrast ratio on Modal dialog. • Search border has insufficient contrast ratio on

Criteria	Conformance Level	Remarks and Explanations
		<p>Oxford Reference Homepage.</p> <ul style="list-style-type: none"> • Borders have insufficient contrast ratio on Password Recovery Page. • Visual indicator has insufficient contrast ratio for checkbox control. • Checkbox control has insufficient contrast ratio on Create a personal profile page. • Search border has insufficient contrast ratio on Oxford Reference Homepage.
1.4.12 Text Spacing (Level AA)	Web: Supports	
1.4.13 Content on Hover or Focus (Level AA)	Web: Partially Supports	Share modal is not getting collapsed after moving to next element on Subscribe page.
2.4.5 Multiple Ways (Level AA)	Web: Supports	
2.4.6 Headings and Labels (Level AA)	Web: Supports	
2.4.7 Focus Visible (Level AA)	Web: Supports	
3.1.2 Language of Parts (Level AA)	Web: Supports	
3.2.3 Consistent Navigation (Level AA)	Web: Supports	
3.2.4 Consistent Identification (Level AA)	Web: Supports	
3.3.3 Error Suggestion (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> • No error suggestion appears on modal dialog of Homepage. • Incorrect error suggestion is being displayed on Password Recovery page. • Page level error is not descriptive enough on Personal profile sign in Page. • No error suggestion on Personal Profile sign in page. • Form field doesn't have error suggestion on Oxford Reference Homepage. • Page level error doesn't appear for form field on Oxford Reference Homepage.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Not Applicable	There are no web pages that involve legal commitments or financial transactions, modify, or delete user-controllable data, or submit user test responses.
4.1.3 Status Messages (Level AA)	Web: Supports	

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